

Patient support program





the key to unlocking support services



Download

Enrollment Forms at LIBTAYOhcp.com

OR



Connect

with your local field Reimbursement Manager, who can provide you with a LIBTAYO Surround Enrollment Form tear pad



Remember these important steps when filling out the LIBTAYO Surround Enrollment Form:



Step 1

Make sure each field is complete and accurate



Step 2

Be sure to sign the form



Step 3

Fax the completed form to 1.833.853.8362



LIBTAYO Surround offers translation services in more than 240 languages to help patients better understand the support offered through the program.





Financial support programs

LIBTAYO Surround offers patient support that facilitates access to medication when patients need assistance with out-of-pocket costs. LIBTAYO Surround will help investigate your patients' eligibility in the following programs:



LIBTAYO Surround Copay Program

Eligible patients with commercial insurance may pay as little as \$0 for LIBTAYO, which includes any product-specific copay, coinsurance, and insurance deductibles*—up to \$25,000 in assistance per year.† Conditions apply.

! There is no income requirement to qualify for this program.



LIBTAYO Surround Patient Assistance Program

Eligible patients who meet income requirements and are uninsured, lack coverage for LIBTAYO, or have Medicare Part B with no supplemental insurance coverage may receive LIBTAYO at no cost.[‡]

Patients without insurance coverage or patients with inadequate insurance coverage who need assistance with out-of-pocket medication costs may be eligible for alternate funding sources for LIBTAYO.



Access and reimbursement support

LIBTAYO Surround provides access and reimbursement support to help your patients receive their medication as quickly as possible.

Upon receipt of a LIBTAYO Surround Enrollment Form, a LIBTAYO Surround Reimbursement Specialist may be able to provide several types of assistance.



Benefits investigation, which addresses:

- How LIBTAYO will be covered under your patient's health plan
- Additional coverage information to facilitate your patient's access to LIBTAYO
- Acquisition options (buy and bill or specialty pharmacy)
- A patient's eligibility for financial assistance



Additional service offerings, including:

- Prior authorization (PA) support to review and explain payer requirements
- Appeal assistance when PA is denied
- Claims assistance to address questions as you prepare claims and to review the status of claims with your patient's health insurer







Product support

LIBTAYO Surround provides support for product acquisition and return requests.



You can order LIBTAYO from any of our authorized distributors (buy and bill)



In certain cases, a payer may direct your office, or your office may choose, to obtain LIBTAYO from a specialty pharmacy. We have one contracted specialty pharmacy for dispensing LIBTAYO



Certain payer-mandated health system or hospital-owned specialty pharmacies may order LIBTAYO directly from any of our authorized distributors



Nurse support

Patients can contact a LIBTAYO Surround Nurse Advocate 24/7 to receive the following additional support throughout their treatment journey.



Information on:

- Patient advocacy groups and local support organizations
 Transportation services
 Travel and lodging



General patient education



Appointment reminders





You can access an array of patient support services through LIBTAYO Surround

For more information, call 1.877.LIBTAYO (1.877.542.8296) Option 1, Monday—Friday, 8 AM—8 PM Eastern time, or visit LIBTAYOhcp.com

Choose from the following options:

Options 1 and 2: LIBTAYO Surround patient access and reimbursement support services

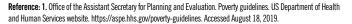
Option 3: Medical information

Option 4: Adverse event/side effect reporting

Option 5: Product complaints or product return requests

Option 6: Product ordering assistance through our authorized distributors

[‡] Patients must have an annual gross household income that does not exceed the greater of \$100,000 per year or 500% of the federal poverty level (FPL). In 2019, 500% of the FPL is \$62,450 for a household of 1; \$84,550 for a household of 2; \$106,650 for a household of 3; and \$128,750 for a household of 4. For households exceeding 4 members, add \$22,100 for each additional member.¹ Additional program conditions apply. See LIBTAYOhcp.com for more information

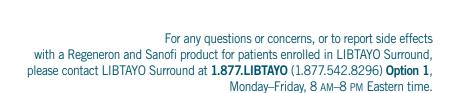




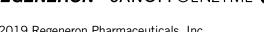
^{*}This program is not valid for prescriptions covered by or submitted for reimbursement under Medicare, Medicaid, Veterans Affairs/Department of Defense, TRICARE, or similar federal or state programs. Not a debit card program. The program does not cover or provide support for supplies, procedures, or any physician-related service associated with LIBTAYO. General non-product-specific copays, coinsurance, or insurance deductibles are not covered. Additional program conditions apply. See LIBTAYOhcp.com for more information.

[†]Patients are responsible for any out-of-pocket cost for LIBTAYO that exceeds the program assistance limit of \$25,000 ner year





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